## **Refund and Cancellation Policy**

At Anypage.io we are doing our best to deliver our Customers a consistent and sustainable Service. This Refund and Cancellation Policy alongside the Terms of Use constitutes an entire agreement between Anypage ("Anypage"), and you ("Customer" or "You"). Please read this document carefully before you start using the service (as described in the Terms of Use). This policy will regulate the sensitive process of dispute settlement and moneyback questions that may arise out of the use of the system. The refund decision is usually made within a day and directly depends on adherence to the refund rules and payment method used by a user. The refund transaction may take up to 14 days.

Connection quality and connection speed are limited to third-party capacities and are out of the scope of Anypage control. The Anypage hereby does not guarantee any quality measurements for internet connection quality provided by the third-party Internet Service Providers and you hereby agree that any concern related to the connection speed parameters is a non-refundable event.

As far as The Customer may use third-party and/or proprietary Software ("The Customer's Software") to access the System and/or for the use of the System. The Anypage will take no responsibility for Customer Software compatibility with the System.

## 1. Dispute Resolution.

Any disputes arising out of Customer's access to the Services and/or use of the System shall be resolved subject to the Dispute Resolution Procedure set out as follows:

Any dispute arising out of the use of the System shall be provided for the Customer Support of Anypage in 72 hours after purchase consideration by email to: sales@any-page.io. Please address any inquiries that may arise in relation to Refund, Cancelation, or Chargeback to Customer Support.

Please be aware that for security reasons we log Customer Support conversations with the Customers.

## 2. Refundable and Non-refundable Events.

You can address the request for a refund upon the following conditions are met:

- The double unintentional payment has been made to top-up your Account.
- The double purchase of the same Bundle occurred and You haven't started to use the second bundle purchased as a result of unintentional double-payment.
- The System is not available outside the frames set in TOS.

## Non-refundable events:

- The Customer provided incomplete or inconsistent data during the Registration Procedure.
- The trial period is not refundable, including situations when a user used a promo code, topped up the balance, and spent funds from the general account.

- The Customer's Account is blocked or suspended as a result of illegal activities.
- Breach of Customer obligations on Acceptable Use of the System or the Service (as defined in Terms of Use).
- The Customer has started to transfer and/or receive data through the System.
- Refunds are possible only to those details from which the replenishment was made.
- The quality of Services provided matches the conditions stipulated in TOS.